

CAROUSEL ORTHODONTIC CENTRE & MARGARET RIVER ORTHODONTICS COVID-19 (CORONAVIRUS) RESPONSE



For the safety of our patients and our staff and to help reduce the risk of community spread of the Coronavirus please note we have implemented the following precautions:

- We will need to reschedule your appointment if you or any of your family are currently unwell with flu-like symptoms, have been exposed to possible carriers of the Coronavirus or if you have recently returned from overseas. Please notify us immediately if this applies to you. **DO NOT COME TO YOUR APPOINTMENT.**
- We will be deferring some patients to future appointments, completely dependent upon each person's specific needs, as determined by Dr. Holmes or Dr. Dyett.
- We will triage all of our patient appointments as to need and severity. We will be contacting currently scheduled, non-essential and non-urgent appointments to reschedule to later dates. Some appointments for patients currently undergoing treatment will be rescheduled to quieter clinical times.
- Social Distancing Enforcement - We request only one or no accompanying persons per patient in the waiting room. Please refrain from bringing friends, partners, siblings, young children and other family members to the practice unless they have a treatment appointment. All additional attendees will be asked to wait outside.
- We request patients only in the clinical treatment area - no parents, children or siblings please. We are happy to update you on your child's treatment at the end of the appointment if needed.
- We have removed all shared magazines/toys/iPads from our waiting room and will provide hand sanitisers for you use upon arrival (dependent on availability). Our tooth brushing station is also closed, but should be used to wash hands.
- In the event of a future shutdown mandate by government health authorities, all appointments will be postponed indefinitely and only emergencies (pain, trauma, infection) will be attended to. In this event, we will look to implement virtual appointments via FaceTime, Skype or other forms of remote monitoring.

We appreciate your understanding and cooperation during this difficult time. We will continue to monitor the up to date advice from government and health authorities and adapt our operations accordingly to ensure continuity of care in a safe working environment.

Your health and safety are of the utmost importance to us.

If you are unsure about what to do or have any concerns about future appointment bookings please call us.