

# CAROUSEL ORTHODONTIC CENTRE & MARGARET RIVER ORTHODONTICS COVID-19 (CORONAVIRUS) UPDATE

APRIL 25 2020



We're open – but it's not quite business as usual!

For the continued safety of our patients and our staff and to help reduce the risk of further community spread of the Coronavirus please note we will continue to apply the following precautions in our practices until further notice:

- We will need to reschedule your appointment if you or any of your family are currently unwell with flu-like symptoms or have been exposed to possible carriers of the Coronavirus. Please notify us immediately if this applies to you.  
***DO NOT COME TO YOUR APPOINTMENT IF YOU ARE FEELING UNWELL.***
- Some procedures remain restricted and may need to be deferred for longer. You will be advised if this applies to you or your child.
- Social Distancing Enforcement - We request only one or no accompanying persons per patient in the waiting room. Please refrain from bringing friends, partners, siblings, young children and other family members to the practice unless they have a treatment appointment. All additional attendees will be asked to wait outside.
- We request patients only in the clinical treatment area - no parents, children or siblings please. We are happy to update you on your child's treatment at the end of the appointment if needed.
- Enhanced infection control procedures in our clinical and communal areas.
- We have removed all shared magazines/toys/iPads from our waiting room and will provide hand sanitisers for you use upon arrival. Our tooth brushing station remains closed, and is now a hand washing station.
- In the event of a future Level 3 shutdown mandate by government health authorities, all appointments will be postponed indefinitely and only emergencies (pain, trauma, infection) will be attended to. In this event, we will look to implement virtual appointments via FaceTime, Skype or other forms of remote monitoring.

We appreciate your understanding and cooperation during this difficult time. We will continue to monitor the up to date advice from government and health authorities and adapt our operations accordingly to ensure continuity of care for our patients in a safe working environment.

Your health and safety are of the utmost importance to us.

If you are unsure about what to do or have any concerns about future appointment bookings please call or email us.